

Course Outcome Guide (COG)

Course: COMM 212	Interpersonal Communication	Credits:	3	Date Edited:	January 22, 2018
Course Description:	Introduced fundamental concepts of communication between individuals. Explores aspects of self expression and relationship communication.				
Concepts and Issues	Process Skills	Assessment Tasks	Intended Outcomes		
			Course	General Education or Program	Institutional
<ul style="list-style-type: none"> • Communication process • Electronically mediated comm. • Emotion • Self-concept • Relating to others • Self esteem • Interpersonal perception • Diversity • Listening • Words • Nonverbal communication • Conflict management • Power • Relationships • managing challenges • friendship • romance • workplace • family 	<ul style="list-style-type: none"> • Define explicit and implicit rules in interpersonal communication • compare the concepts of self-concept and self-esteem • differentiate between passive and active perception • identify the difference between hearing and listening • Explain three of the four myths commonly held about conflict • describe the stages of relational escalation • Define a failure event. • explain the affinity-seeking strategies • describe upward, downward, horizontal, and outward communication 	<ol style="list-style-type: none"> 1. People watching project, self-reflections, class activities, journals, exams 	<ol style="list-style-type: none"> 1. Students shall analyze the effectiveness of their own and other communication choices. 2. Students shall demonstrate effective listening. 3. Students shall identify a range of useful conflict resolution behaviors. 	Students will demonstrate effective communication skills	Students will demonstrate effective communication skills.